

Instructions for use

Remote Control 2.0



Introduction to this booklet

This booklet gives you guidance on how to use and maintain your new Remote Control. Please read the booklet carefully including the **Warnings** section. This will help you get the most out of your Remote Control.

If you have additional questions about the use of your Remote Control, please contact your hearing care professional.

For your convenience, this booklet contains a navigation bar to help you navigate easily through the different sections.

| **About** | [Start-up](#) | [Handling](#) | [Warnings](#) | [More info](#) |

Intended use

Intended use	Remote Control 2.0 enables hearing aid users to change the program and adjust the volume in Oticon wireless hearing aids.
Indications for use	No indications for use.
Intended user	Adults and children older than 36 months.
User environment	Indoor / Outdoor.
Contraindications	Users of active implants must pay special attention when using the device. For more information, read the warnings section.
Clinical benefits	See clinical benefits of the hearing aid.

Table of contents

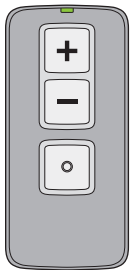
About		
	Package content	6
	Product overview	7
Start-up		
	Batteries	8
	Insert batteries	9
Handling		
	Operating range	10
	Confirmations	11
	Change program	12
	Adjust volume	13
	Mute*	14
	Strap hole	15
	Caring for Remote Control	16

Warnings		
	Warnings	17
More info		
	Conditions of use	20
	Technical information	21
	International warranty	27
	Australia only	28
	Warranty	29

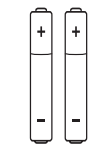
Package content

The packaging box consists of the following elements:

Remote Control 2.0



Batteries

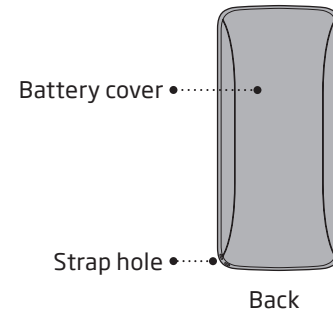
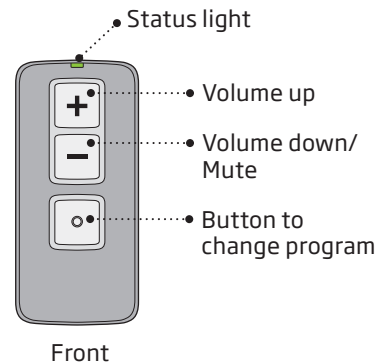


2 x AAAA

This booklet



Product overview



Batteries

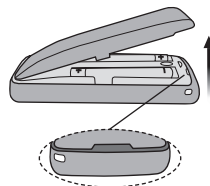
To activate Remote Control you need to insert two AAAA batteries into the battery compartment.

Battery life will vary depending on the conditions of use. Standard use requires battery replacement about once a year.

The battery cover should never be forced. If force is required to click the battery cover into place, check the alignment and reposition the cover so that it clicks easily into place.

Insert batteries

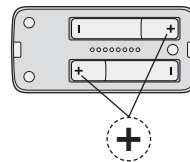
1 Remove



Gently remove the battery cover.

Remove any used batteries.

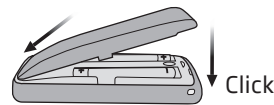
2 Insert



Place the new batteries in the battery compartment.

Make sure that the "+" sign on the battery matches with the "+" sign in the battery compartment.

3 Close



Insert the battery cover at the top.

Then press the battery cover down gently until it clicks into place.

Operating range

With Remote Control, you can operate your hearing aids from a distance of up to 1 metre.

A direct line of sight between Remote Control and your hearing aids is not required.

If you have hearing aids fitted to both ears, Remote Control will adjust both at the same time.



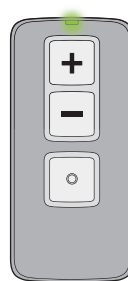
Confirmations

Visible indications

The status light indicates the Remote Control operation. It will blink after each button press.

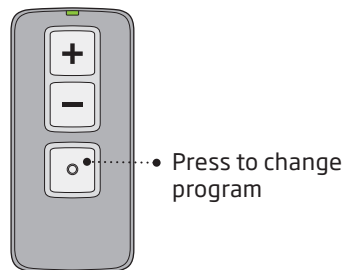
Low battery

The status light will blink slowly (once every 2 seconds) when the batteries need to be replaced. Remote Control will not work until batteries are replaced. In this case replace the batteries at your earliest convenience.



Change program

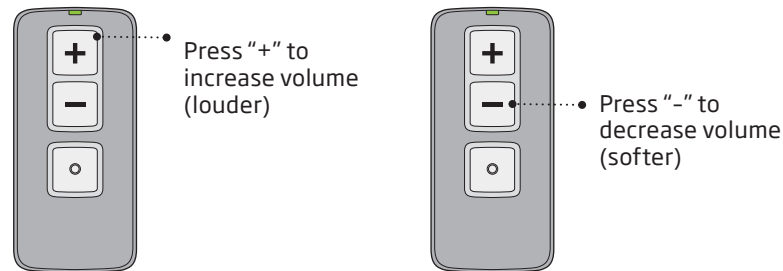
You can use Remote Control to change the program, if your hearing aid has more than one program. Shortly press the “•” button on Remote Control to go through the hearing aid programs. Each press will advance the hearing aids to the next program in the cycle.



To return to program 1 and original volume settings, press and hold the “•” button for 3-4 seconds.

Adjust volume

With Remote Control you can adjust the volume of your hearing aids by using the volume control buttons.

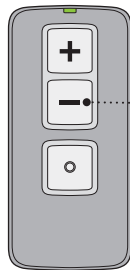


IMPORTANT NOTICE

Please refer to your hearing aid's instructions for use for details on the functionality of your specific hearing aid.

Mute*

Use the mute function if you need to silence the hearing aids while wearing them.



• Press and hold the volume down button for 3-4 seconds.

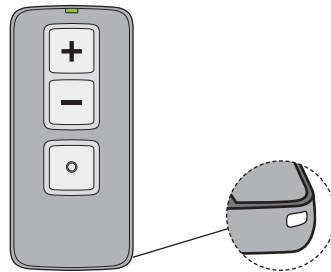
Press any button on Remote Control to unmute the hearing aid.

* The mute function is available only in combination with certain types of wireless hearing aids. For further details please contact your hearing care professional.
Note: The hearing aid mute function does not turn the hearing aid off. Open the hearing aid battery door to turn off the hearing aid.

Strap hole

Remote Control has a strap hole in the lower right corner.

Any suitable hand strap can be used.



Caring for Remote Control

When changing the battery or cleaning Remote Control, hold it over a soft surface to avoid damage if you drop it.

IMPORTANT NOTICE

Use a soft, dry cloth to clean Remote Control. It must never be washed or immersed in water or other liquids.

Warnings

For your personal safety and to ensure correct usage, you should familiarise yourself fully with the following general warnings before using your Remote Control.

Consult your hearing care professional if you experience unexpected operations or serious incidents with your Remote Control during use or because of its use. Your hearing care professional will support you with issue handling and, if relevant, reporting to the manufacturer and/or the national authorities.

Battery use

Always use batteries recommended by your hearing care professional. Batteries of low quality may leak and cause bodily harm.

Never attempt to recharge your batteries and never dispose of batteries by burning them. There is a risk that the batteries will explode.

Use of straps

If a hand strap is used, make sure it is designed and suitable for the purpose. Never use a lanyard due to the risk of strangulation.

Choking hazards and risk of swallowing batteries or other small parts

Remote Control, its parts and batteries should be kept out of reach of children and anyone who might swallow these items or otherwise cause injury to themselves.

If a battery, hearing aid or small part is swallowed, see a doctor immediately.

Cross control

Remote Control should be kept out of reach of children or anyone who might take control of the functionality, to ensure your personal safety and avoid incorrect use.

Warnings

Possible side effects

The otherwise non-allergenic materials used in Remote Control may in rare cases cause a skin irritation or other side effects.

Please, seek consultation with a physician if these conditions occur.

Active Implants

Remote Control has been thoroughly tested and characterised for human health according to international standards for human exposure (Specific Absorption Ratio - SAR), induced electromagnetic power and voltages into the human body. The exposure values are well below international accepted safety limits for SAR, induced electromagnetic power and voltages into the human body defined in the standards for human health and coexistence with active medical implants, such as pacemakers and heart defibrillators.

X-ray/CT/MR/PET scanning, electrotherapy and surgery

Remove Remote Control before X-ray/CT/MR/PET scanings, electrotherapy, surgery, etc. as Remote Control may be damaged when exposed to strong electromagnetic fields.

Use in traffic

Using Remote Control can distract you. Be aware of your surroundings while using Remote Control. Please refer to national traffic laws regarding the use of communication devices while in traffic.

Heat and chemicals

Remote Control must never be exposed to extreme heat, e.g. left inside a parked car in the sun.

Remote Control must not be dried in microwave ovens or other ovens.

The chemicals in cosmetics, hairspray, perfume, aftershave lotion, suntan lotion and insect repellent can damage Remote Control. Always remove your Remote Control before applying such products and allow time to dry before use.

Interference

Remote Control has been thoroughly tested for interference according to the most stringent international standards.

However, interference between Remote Control and other devices (e.g. some mobile telephones, citizens band devices, store alarm systems and other wireless devices) may occur. If this occurs, increase the distance between Remote Control and the interfering device.

Conditions of use

Operating conditions	Temperature: +10°C to +45°C Humidity: < 85% relative humidity, noncondensing Atmospheric pressure: 700 hPa to 1060 hPa
Transportation and storage conditions	Temperature and humidity shall not exceed the below limits for extended periods during transportation and storage: Temperature: -20°C to +70°C Humidity: < 85% relative humidity, noncondensing Atmospheric pressure: 700 hPa to 1060 hPa

Technical information

Model name	RC-2A
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Remote Control contains a radio transceiver using short range magnetic induction technology working at 3.84 MHz. The magnetic field strength of the transmitter is very weak and always below 15 nW (typically below -15 dBμA/m at 10 metre distance).

Remote Control complies with international standards concerning radio transmitters, electromagnetic compatibility and human exposure.

Due to the limited space available on Remote Control relevant approval markings can be found in this booklet.

For body-worn operation, this device meets FCC and IC RF exposure limits and has been tested while in contact with the human body. The device must not be co-located or used in conjunction with any other antenna or transmitter.

Additional information can be found in the Technical data sheets (TD) on www.oticon.global

USA and Canada

This device is certified under:

FCC ID: 2ACAHREMCTR01

IC: 11936A-REMCTR01

Note

The device complies with Part 15 of the FCC Rules and with Industry Canada's license-exempt RSSs standards.

Operation is subject to the following two conditions

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Note

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

The manufacturer declares that this Remote Control 2.0 (RC-2A) is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.

This medical device complies with Medical Device Regulation (EU) 2017/745.

Declaration of conformity is available from the manufacturer.



SBO Hearing A/S
Kongebakken 9
DK-2765 Smørum
Denmark









Waste from electronic equipment must be handled according to local regulations.










Complies with
IMDA Standards
DA103820

Australian Sponsor

Oticon Australia a division of Audmet Australia
Suite 4, Level 4, Building B
11 Talavera Road
North Ryde NSW 2113

Description of symbols used in this booklet	
	Warnings Text marked with a warning symbol must be read before using the device.
	Manufacturer The device is produced by the manufacturer whose name and address are stated next to the symbol. Indicates the medical device manufacturer, as defined in EU Regulations 2017/745 and 2017/746.
	CE mark The device complies with all required EU regulations and directives.
	Electronic waste (WEEE) Recycle hearing aids, accessories or batteries according to local regulations. Hearing aid users can also return electronic waste to their hearing care professional for disposal. Electronic equipment covered by Directive 2012/19/EU on waste and electrical equipment (WEEE).
	Regulatory Compliance Mark (RCM) The device complies with electrical safety, EMC and radio spectrum requirements for devices supplied to the Australian or New Zealand market.
	Singapore IMDA label Indicates that the device complies with the standards and specification published by Info-Communications Media Development Authority (IMDA) and is compatible with the public telecommunication networks in Singapore and does not cause radio frequency interference to other authorized radio-communication networks.

Description of additional symbols used on labels	
	Keep dry Indicates a medical device that needs to be protected from moisture.
	Caution symbol Consult instructions for use for warnings and cautions.
	Catalogue number Indicates the manufacturer's catalogue number so that the medical device can be identified.
	Serial number Indicates the manufacturer's serial number so that a specific medical device can be identified.
	Medical Device The device is a medical device.
	Battery Indicates type and mode of battery insertion.
	Brazil ANATEL label Indicates that the device is certified and homologated in Brazil.

International warranty

Your device is covered by an international limited warranty issued by the manufacturer for a period of 12 months from the date of delivery to you. This limited warranty covers manufacturing and material defects in the device itself, but not in accessories such as e.g. batteries, cables, power supplies, etc. Problems arising from improper/incorrect handling or care, excessive use, accidents, repairs made by an unauthorised party, exposure to corrosive conditions, damage due to foreign objects entering the device or incorrect adjustments are NOT covered by the limited warranty and may void it. Under this warranty, the manufacturer will choose, in its sole discretion, whether to repair the device, or replace it with an equivalent model. The above warranty does not affect any legal rights

that you might have under applicable national legislation governing sale of consumer goods. Your hearing care professional may have issued a warranty that goes beyond the clauses of this limited warranty. Please consult him/her for further information.

If you need service

Take your device to your hearing care professional, who may be able to sort out minor problems and adjustments immediately. Your hearing care professional can assist you to obtain warranty service from the manufacturer. Your hearing care professional may charge a fee for their services.

Australia only

The rights given under this warranty are in addition to other rights and remedies under a law in relation to the good or services to which the warranty relates to. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Australian customers should contact Oticon Australia at Suite 4, Level 4, Building B, 11 Talavera Road, North Ryde NSW 2113, telephone 1800 633 738 if you have any questions regarding this warranty.

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Warranty

Certificate

Name of owner: _____

Hearing care professional: _____

Hearing care professional's address: _____

Hearing care professional's phone: _____

Purchase date: _____

Model: _____ Serial no.: _____

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