

OTICON | Opn

Opn™ miniRITE rechargeable solution



A quick guide
to your new
rechargeable
hearing aid

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Congratulations on your new rechargeable hearing aid

This booklet will guide you through the usage of Oticon Opn™ miniRITE rechargeable solution and ensure that you get off to a good start with your new product.

It is highly recommended that you read the instructions booklet provided with the Oticon Opn™ miniRITE hearing aid, as well as the instructions booklet provided with the rechargeable box.

For easy access to instructional videos, scan the QR codes on each page with your smartphone, or visit the support page on www.oticon.global/rechargeable

We wish you all the best with your new rechargeable solution. We hope you will enjoy the convenience of charging, and rest assured that you will never be out of power since you can always use normal batteries as a back-up solution.

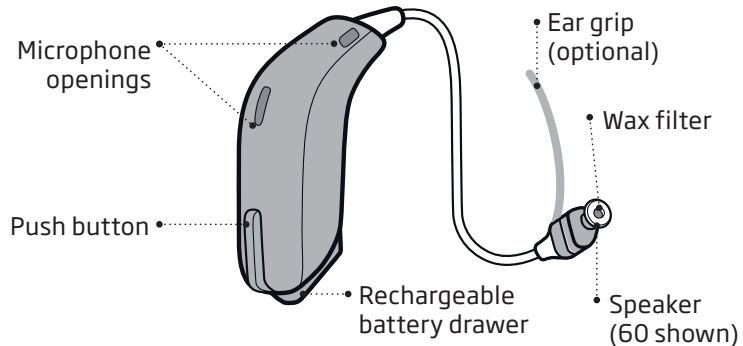


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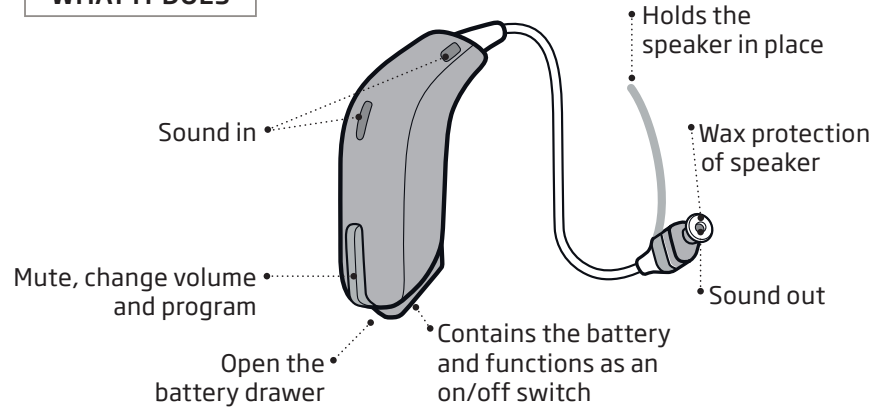
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Your Oticon Opn miniRITE rechargeable hearing aid

WHAT IT IS



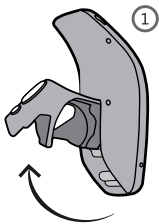
WHAT IT DOES



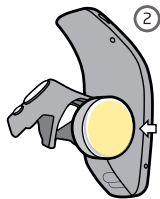
NOTE

Open the battery drawer if you want to turn off your hearing aid.

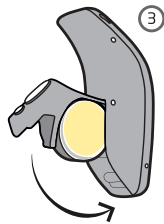
How to insert the rechargeable batteries



1. Open the battery drawer



2. Place the ZPower rechargeable battery inside the battery drawer (gold side facing upwards)



3. Close the battery drawer



Rechargeable
silver-zinc battery



Disposable
zinc-air battery



How to use
rechargeable
batteries



How to use
disposable
batteries

NOTE

You can use disposable 312 zinc-air batteries in your rechargeable Oticon Opn miniRITE. Do not place hearing aids with disposable batteries in the charger.

Expected battery performance

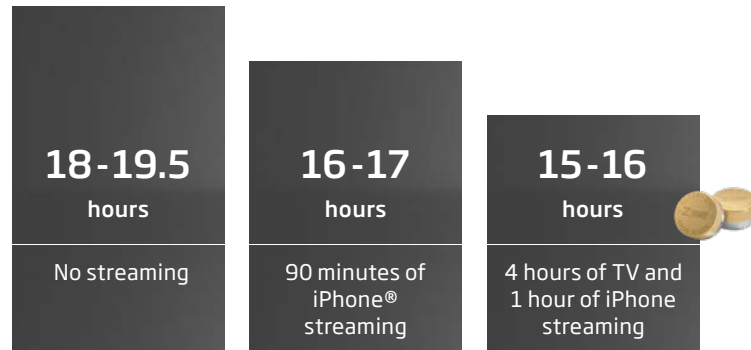
If the battery is fully charged for 7 uninterrupted hours, the ZPower solution is expected to provide a full day of operating time.

The expected day-to-day battery life will vary depending on the degree of use.

- A full 19-hour day of battery use without streaming.
- 16-17 hours of use based on 90 minutes of iPhone streaming activity in addition to traditional use.
- 15-16 hours of use for traditional hearing aid usage in addition to 4 hours of television and one hour of streaming from iPhone.

If used daily, the rechargeable ZPower silver-zinc batteries will last for roughly a year before they will need to be replaced.

Battery life examples given a fully charged battery



*Daily hours of usage depend on level of hearing loss and lifestyle.
Based on a minimum uninterrupted charge of 7 hours*

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How to use the rechargeable batteries

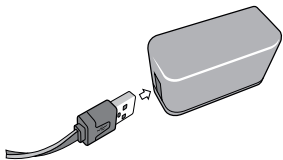
Proper use will help to extend the life of your batteries.

- Charge the hearing aids before wearing them. The recommended charge time is 7 uninterrupted hours.
- Charge the hearing aids at temperatures between 50°F (10°C) and 104°F (40°C).
- Don't place the hearing aids in the charger if the charger is unplugged; this will drain the batteries.
- If you don't intend to use your hearing aids for several days, remove the batteries.
- Don't force the battery to operate after the HA is turned off, by opening and closing the battery drawer.
- Your batteries should last for approximately one year. Contact your hearing care professional if you need new batteries.

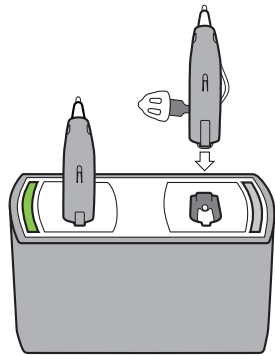
Care and maintenance

- Clean as needed.
- Remove debris or build-up from hearing aids and the charger dock inlays with soft tissue or Oticon brush.
- Do not apply rubbing alcohol or other chemical substances.
- Testing confirmed moisture and swelling should not be an issue.
- Don't store the rechargeable silver zinc batteries together with coins and metal pieces, when removed from the hearing aids.
- Wipe off any moisture on the hearing aids or charging dock before charging using a soft tissue or Oticon brush.

How to charge your hearing aids



Plug the USB into the charger, then plug the adapter into the wall. Once powered, the charger LED will shortly blink green.



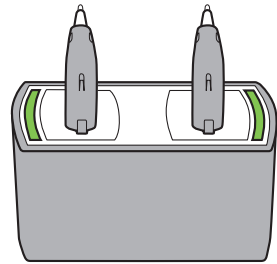
Place your hearing aids into the charger dock. You will see a green light blinking when the hearing aids start charging.

NOTE

Once you take the hearing aids out of the charger dock, they will automatically turn on.

LED indications

- **Blinking green light** when charging
- **Solid green light** when completely charged
- If **red light** is displayed, see the trouble shooting guide on next page.



How to charge hearing aids



Solid green light

Troubleshooting guide

Charger lights	Possible cause	Solution
No lights	The hearing aid is not inserted into the charger correctly, or the charger is not powered.	Remove the hearing aid and place in correct position. Verify that the USB cable is properly connected to the USB wall adapter. Verify that the USB wall adapter is functional by plugging a different USB device.



Solid red light



Flashing red light

Charger lights	Possible cause	Solution
One or both lights solid red	The battery won't charge.	Verify that the hearing aid battery is a ZPower rechargeable battery.
Both lights flashing red	Temperature is out of range. Charging is paused until temperature is within range.	Move the charger to an environment between 50°F (10°C) and 104°F (40°C).

NOTE

If none of the above solutions work visit our support site www.oticon.global/rechargeable or consult your hearing care professional for assistance.

5 tips to get the best from your rechargeable Oticon Opn hearing aids

1. **Charging:** Always fully charge the batteries, until the light in the charging dock is solid green - it takes approximately 7 hours.
2. **Out of power:** If the batteries are drained and the hearing aids have switched off, never try to get more use by opening and closing the drawer. Either:
 - a. Place the hearing aids in the charging dock and ensure it is powered on.
 - b. Insert disposable batteries and keep the rechargeable batteries safe for charging later.
3. **Not in use:** If you are not using your hearing aids for an extended period of time, take the batteries out.

Note: Avoid leaving the rechargeable batteries in the hearing aids with the battery drawers open. This will compromise battery life.

4. **Handling:** Don't keep the rechargeable batteries together with metal objects such as keys and coins.
5. **Maintenance:** Wipe off any moisture on the hearing aids or charging dock before charging using a soft tissue. Do not use rubbing alcohol or other chemical substances.



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