

OTICON | **Sensei**
BTE



Instructions for use

oticon
PEOPLE FIRST

Model overview

This booklet is valid for the Oticon Sensei BTE family in the following hearing aid models and styles:

- Oticon Sensei BTE312
- Oticon Sensei Pro BTE312
- Oticon Sensei BTE13
- Oticon Sensei Pro BTE13

The BTE is available in the below fitting levels:

- Fitting level 75
- Fitting level 90 (Power instrument)

- With hook
- With Corda miniFit (thin tube)

Introduction to this booklet

This booklet guides you in how to use and maintain your new hearing aid. Please read the booklet carefully including the Warning section. This will help you to achieve the full benefit of your new hearing aid.

Your hearing care professional has adjusted the hearing aid to meet your needs. If you have additional questions, please contact your hearing care professional.

Intended use

The hearing aid is intended to amplify and transmit sound to the ear and thereby compensate for impaired hearing within mild to severe hearing loss.

IMPORTANT NOTICE

The hearing aid amplification is uniquely adjusted and optimised to your personal hearing capabilities during the hearing aid fitting performed by your hearing care professional.

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Warnings

You should familiarise yourself fully with the following general warnings before using your hearing aid for your personal safety and to ensure correct use.

Please note that a hearing aid will not restore normal hearing and will not prevent or improve a hearing impairment resulting from organic conditions. Furthermore, note that in most cases, infrequent use of a hearing aid does not permit a user to attain full benefit from it.

Consult your hearing care professional if you experience unexpected operations or events with your hearing aid.

Usage of hearing aids

Hearing aids should be used only as directed and adjusted by your hearing care professional. Misuse can result in sudden and permanent hearing loss.

Never allow others to wear your hearing aid, as incorrect usage could cause permanent damage to their hearing.

Choking hazards & risk of swallowing batteries and other small parts

Hearing aids, their parts, and batteries should be kept out of reach of children and anyone who might swallow these items or otherwise cause injury to themselves.

Warnings

Batteries have occasionally been mistaken for pills. Therefore, check your medicine carefully before swallowing any pills.

Most hearing aids can be supplied with a tamper-resistant battery drawer upon request. This is strongly recommended for infants, small children, and people with learning difficulties.

Children younger than 36 months must always use a tamper-resistant battery drawer. Please talk to your hearing care professional about the availability of this option.

If a battery or hearing aid is swallowed, see a doctor immediately.

Battery use

Always use batteries recommended by your hearing care professional. Batteries of low quality may leak and cause bodily harm.

Never attempt to recharge your batteries, and never dispose of batteries by burning them. There is a risk that the batteries will explode.

Warnings

Dysfunction

Be aware of the possibility that your hearing aid may stop working without notice. Keep this in mind when you depend on warning sounds (e.g. when you are in traffic). The hearing aids may stop functioning, for instance if the batteries have expired or if the tubing is blocked by moisture or earwax.

Active implants

Caution must be taken with active implants. In general, follow the guidelines recommended by manufacturers of implantable defibrillators and pacemakers regarding use with mobile phones and magnets.

The Autophone magnet and MultiTool (which has a built-in magnet) should be kept at least 30 cm away from the implant, e.g. do not carry it in a breast pocket.

If you have an active brain implant, please contact the manufacturer of your implantable device for information about the risk of disturbance.

X-ray, CT, MR, PET scanning, and electrotherapy

Remove your hearing aid before X-ray, CT/MR/PET scanning, electrotherapy, surgery, etc. as your hearing aid may be damaged when exposed to strong fields.

Warnings

Heat and chemicals

The hearing aid must never be exposed to extreme heat, e.g. left inside a parked car in the sun.

The hearing aid must not be dried in microwave ovens or other ovens.

The chemicals in cosmetics, hairspray, perfume, aftershave lotion, suntan lotion, and insect repellent can damage the hearing aid. Always remove your hearing aid before applying such products and allow time to dry before use.

Power instrument

Special care should be exercised in selecting, fitting and using a hearing aid whose maximum sound pressure capability exceeds 132 dB SPL (IEC 711), as there may be risk of impairing the remaining hearing of the hearing aid user.

"For information on whether your hearing aid is a power instrument, see Model overview in front of this booklet."

Warnings

Possible side effects

Hearing aids and earpieces may cause an accelerated accumulation of earwax.

The otherwise non-allergenic materials used in hearing aids may in rare cases lead to a skin irritation or other side effects.

Please seek consultation with a physician if these conditions occur.

Interference

The hearing aid has been thoroughly tested for interference, in accordance with the most stringent international standards. However, interference between the hearing aid and other devices (e.g. some mobile telephones, citizens band systems, and shop alarm systems, and other devices) may occur. If this occurs, increase the distance between the hearing aid and the interfering device.

Connection to external equipment

The safety of the hearing aid when connected to external equipment (via auxiliary input cable, via USB cable, or directly), is determined by the external equipment. When connected to external equipment plugged into a wall outlet, this equipment must comply with IEC60065, IEC-60950 or equivalent safety standards.

Activating the hearing aid for the first time

A hearing aid is a miniature electronic device that runs on special batteries. To activate the hearing aid, you must insert a fresh battery in the battery compartment.

The hearing aid will start up when the battery door is closed. It will take a few seconds until sound is produced. A jingle is played while the start up process is running. You may put on the hearing aid immediately upon closing the battery door.

Your hearing aid may have SmartFit™ Trainer, a visual guidance tool for inserting the ear mould. If SmartFit™ Trainer is activated, you will hear a series of tones that may last for up to 20 seconds during the start up process.

If the hearing aid is held in the hand while activated, it may produce a whistling sound. This will stop when properly fitted on the ear.

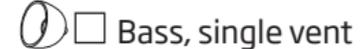
BTE with Corda miniFit (thin tube)

Your earpiece



Domes:

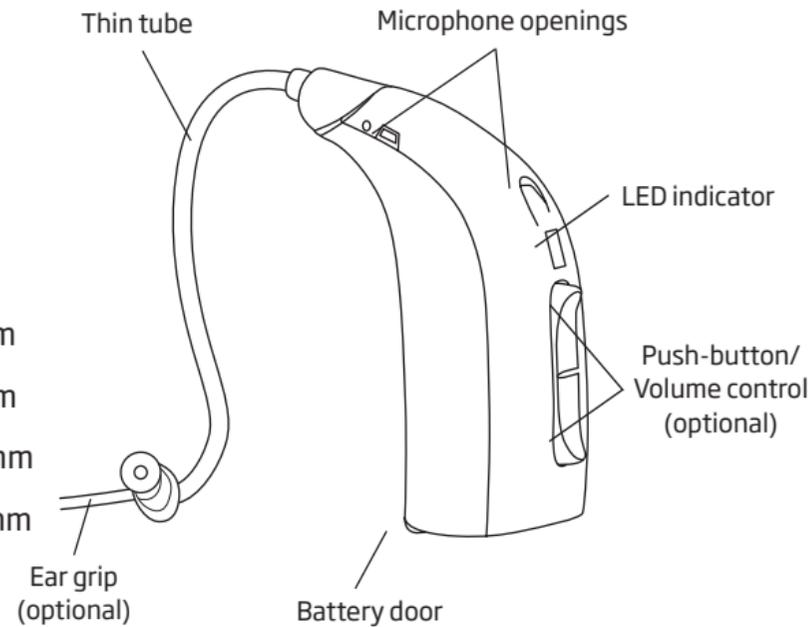
Type



Size

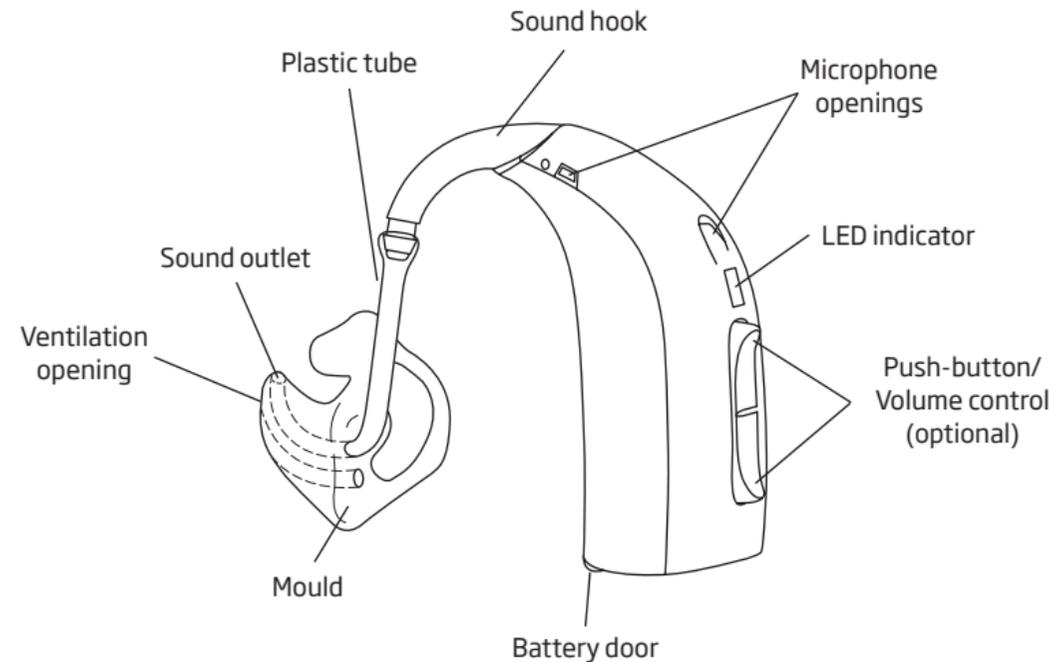


Battery size: 13 or 312



14

BTE with hook



Battery size: 13 or 312

15

Replacing the battery

The BTE13 90 uses a battery size 13. The BTE312 75 uses a battery size 312.

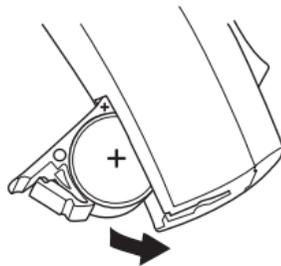
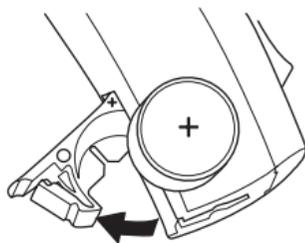
A worn out battery should be removed immediately and disposed of according to local regulations.

When the battery power is low, the visual indicator (LED) will rapidly blink and the user will hear 2 beeps (if enabled).

This pre-warning starts when the battery has only a few hours of operation left. The 2 beeps will be repeated in moderate intervals to indicate it is time to change the battery.

If the battery runs out the hearing aid turns off. When that happens, 4 beeps are played and the visual indicator (LED) will turn off (if enabled) to indicate that the hearing aid is no longer operating.

Replace the battery.



To replace the battery, follow these instructions:

- Open the battery door completely by pushing the raised edge at the bottom of the hearing aid. Remove the old battery. The magnet at the end of the MultiTool may be useful in helping you with the handling of the batteries.
- Remove the sticky label from the + side of the new battery.
- The new battery may be inserted by using the magnetic end of the MultiTool. Ensure that the positive (+) marking faces the positive (+) sign printed on the battery door. Close the battery door.

Any moisture on the battery surface should be wiped off before use.

When you replace the battery, it will take a few seconds before the battery works.



Turning your hearing aid ON and OFF

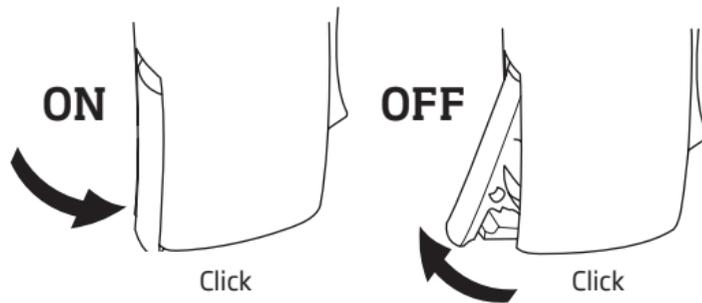
Turn **ON** your hearing aid by closing the battery door completely with the battery in place. When the battery door is closed the hearing aid will start up by playing a jingle. This indicates that the battery is working and the hearing aid is operating.

Turn **OFF** your hearing aid by opening the battery door slightly until a “click” is felt.

To preserve the battery, make sure your hearing aid is switched off when you are not wearing it.

IMPORTANT NOTICE

Open the battery door fully to allow air to circulate whenever you are not using your hearing aid, especially at night or for longer periods of time.

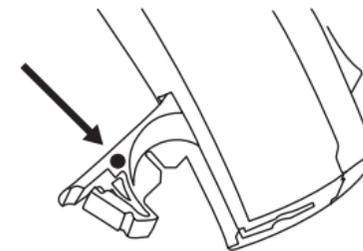


Left/Right ear marking

Hearing aids are fitted to the uniqueness of each ear, which means if you have two hearing aids then your left hearing aid is programmed differently from your right. That is why it is important to distinguish between the left hearing aid and the right.

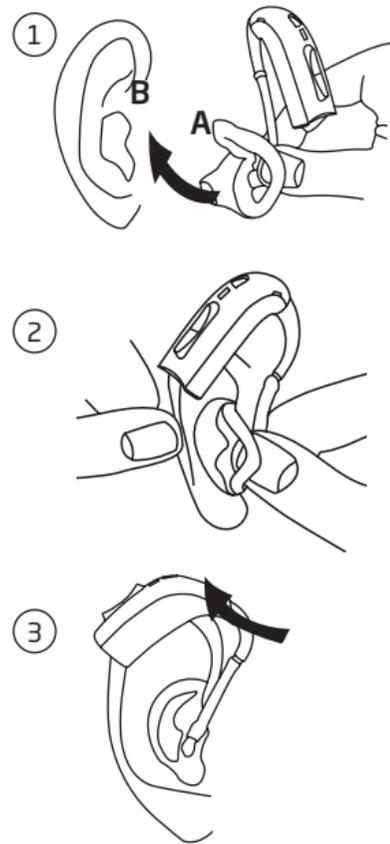
In order to easily identify whether it is left ear or right ear hearing aid, colour markings may be applied inside the battery door.

A blue dot marks the **LEFT** hearing aid.
A red dot marks the **RIGHT** hearing aid.



Putting on your hearing aid with mould

1. Place the tip of the mould in your ear canal, twisting slightly, making sure that the top part of the mould (A) is pushed behind and under the fold (B) of your ear.
2. Gently pull your ear upwards and press the mould in the direction of the ear canal.
3. With the mould positioned correctly in your ear, place the hearing aid behind your ear by lifting its lower part and sliding it over the top of your ear.



Putting on your hearing aid with mould and SmartFit™ Trainer

Your hearing aid may have SmartFit™ Trainer, a guidance tool for inserting the ear mould.

The LED indicator will remain on for up to 20 seconds while the system checks the ear mould insertion and fit. If the ear mould is NOT inserted correctly, a series of rapid blinks on the LED will appear.

If the blinks appear, turn the hearing aid off and on again, and reinsert the ear mould.

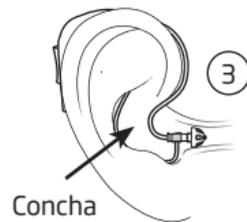
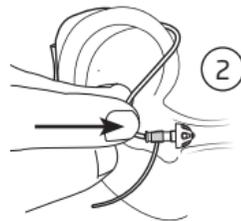
It may not be possible to insert the ear mould without the rapid blinks appearing. This is an indication that the ear mould may need replacing.

Your Hearing care professional may enable or disable the SmartFit™ Trainer tool.

Putting on your hearing aid with Corda miniFit (thin tube)

Putting on your hearing aid with a thin tube correctly every time takes practice:

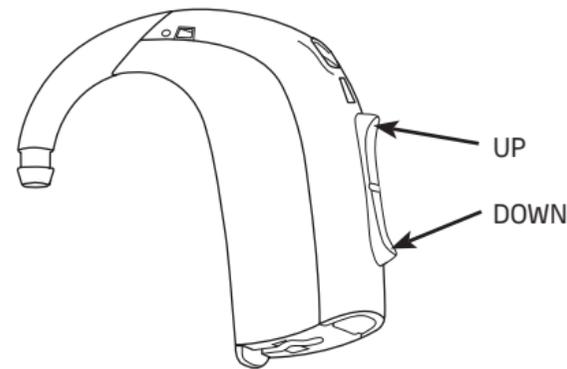
1. Place the hearing aid behind your ear.
2. Hold the bend of the tube between your thumb and index finger. The ear piece should point towards the ear canal opening. Gently push the ear piece into your ear canal until the sound tube sits close against the side of your head.
3. If you have an ear grip option: Position the ear grip in the concha using your index finger. Look in a mirror. If the sound tube is sticking out from your ear, the dome has not been placed correctly in the ear canal. If the ear grip is visibly sticking out from your ear it has not been positioned correctly. To remove the hearing aid pull the bend of the tube.



Push-button

Your hearing aid has an ergonomic designed push-button for volume adjustment and switching between different programs.

The push-button can be pressed and activated on either the upper part (UP) or the lower part (DOWN).



The push-button on your hearing aid can be programmed to one of three functionalities.

Left	Right	
		Only program shift: Press shortly to change program.
		Only volume control: Press shortly to adjust the volume.
		Both volume control and program shift: Press shortly to adjust the volume and press long (about 2 seconds) to shift program.

Binaural Coordination enabled (see "Using 2 hearing aids").

Using 2 hearing aids

If you have two hearing aids the push-button on one hearing aid will change the status on both hearing aids. This means, when you adjust the program or volume for one hearing aid that it automatically adjusts the other.

This is programmed by your Hearing care professional.

Programs (optional)



Your hearing aid can have up to 4 different programs. When using FM or DAI 2 additional programs are automatically added.

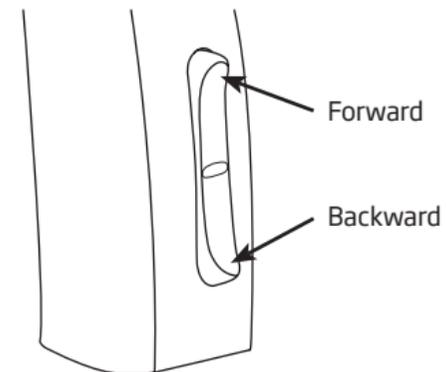
The number and type of programs available in your hearing aid is programmed by your hearing care professional.

When switching between the different programs, your hearing aid will beep. The number of beeps and LED blinks will indicate which program you are using (if enabled).

Programs	Audible	Visual
Program 1		
Program 2		
Program 3		
Program 4		
FM or DAI + microphone		
FM or DAI		

Press the upper part to go forwards in the program cycle e.g from P1-P2.
Press the lower part to go backwards in the program cycle e.g from P3-P2.

An overview and description of the hearing programs available in your hearing aid is placed on the last page of this manual.



Volume control (optional)

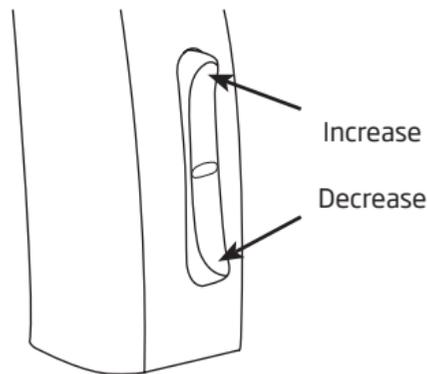


A volume control may be activated. The volume control allows you to adjust the volume in specific listening situations to the level you feel comfortable with.

To **increase volume**, shortly press the upper part of the push-button.
To **decrease volume**, shortly press the lower part of the push-button.

You hear a click when you increase or decrease the volume.

When the hearing aid is turned on, it starts up at a preferred volume level. When adjusting the volume control to the preferred level, this is indicated by 2 rapid beeps. If the visual indicator (LED) is enabled it will be on for approximately 2 seconds at the preferred volume.



Mute (optional)



Use the mute function if you need to silence the hearing aid while you have the hearing aid on.

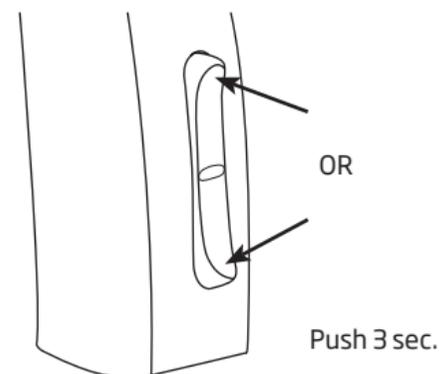
Push the button for a minimum of 3 seconds to mute the hearing aid.

To reactivate the hearing aid, push the button briefly again.

Note: pushing either side of the button for 3 seconds will mute the hearing aid.

IMPORTANT NOTICE

Do not use the mute function as a switch off as the hearing aid still draws current from the battery in this mode.

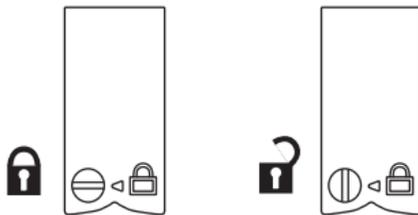


Tamper-resistant battery door (optional)

To keep the battery out of reach of small children, specifically those 0-36 months and people with learning difficulties, a tamper-resistant battery door should be used.

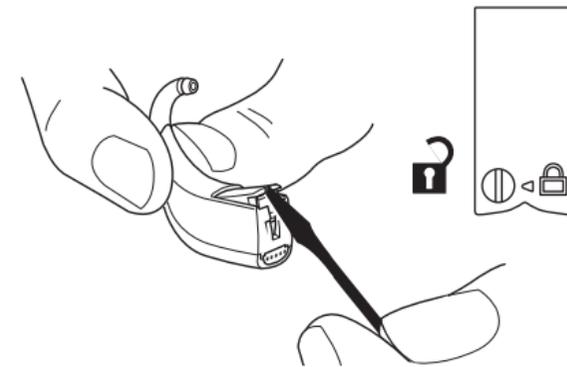
To lock the battery door: Make sure the door is completely closed. Use a small screwdriver to turn the tamper-resistant screw to the locked position.

To unlock the battery door: Use a small screwdriver to turn the tamper-resistant screw to the unlocked position.



Opening the battery door

The battery door is designed only to be opened by using a tool. Use a small screwdriver to open the door by inserting it into the slit in the bottom of the hearing aid and pushing on the door to open.



IMPORTANT NOTICE

Ensure the lock is in the unlocked position before attempting to open the battery door. Excessive force used to open the battery door when in the locked position can result in permanent damage and reduce the safety of the hearing aid. Please contact your hearing care professional if you suspect excessive force has been used or the door is damaged. Do not force the battery door beyond its fully opened position. Make sure to insert the battery correctly. The use of excessive force can deform the battery door, which will reduce its tamper-resistant effectiveness and locking ability.

Telecoil (optional)



The telecoil is a receiver for audio signals transmitted from an inductive loop installation. The telecoil is meant for telephone* conversations and for loop systems in places such as theaters, churches or lecture rooms.

The telecoil is activated by the push-button as switching between programs. When activated, you will hear a certain number of beeps corresponding to the telecoil program.

See the "Hearing programs description" on last page for where the telecoil program is placed.

This logo incorporates the universal symbol for hearing assistance, the "T" signifies an available telecoil compatible system.



** Requires a telephone with built in tele loop. Tele loop is a common standard for assisted listening and transmits the audio to the telecoil in the hearing aid.*

Autophone (optional)

Your hearing aid may have a built-in Autophone functionality. When the hearing aid is close to a telephone receiver, the autophone will activate a phone program. When the phone program is activated you will hear a number of beeps.

When you end your telephone conversation, the hearing aid will automatically return to the previous program.

Not all telephones can activate the autophone.

The telephone receiver must have a special magnet fitted. Please follow the separate instructions for mounting the magnet, which is available from your hearing care professional.



WARNING

If you use an autophone magnet:

- Keep magnets out of reach of children and pets. If a magnet is swallowed, see a doctor immediately.
- Do not wear the magnet in a breast pocket and always keep it 30 cm away from active implantable devices such as pacemakers, defibrillators etc. Preferably, use the telephone with magnet on the opposite side than a pacemaker or other active implantable devices.
- Keep the magnet 30 cm away from credit cards and other magnetically sensitive devices.

DAI direct audio input (optional accessory)

The DAI adapter is a connector that allows you to input audio signals directly to your hearing aid.

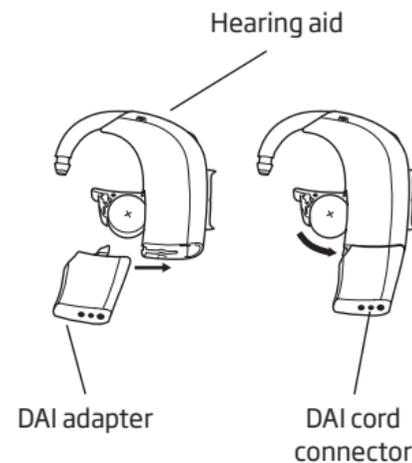
The DAI adapter is mounted on the hearing aid and is connected by a cord to an external sound source, like a radio, music player or hand microphone.

Attaching the DAI adapter

Start by opening the battery door and slide the DAI adapter onto the hearing aid.

Then insert the DAI cord into the adapter.

When the DAI adapter is connected, the hearing aid will automatically switch to a combination of a DAI program and the microphone input of the hearing aid.



If you would like to turn off the hearing aid microphone input and listen to the DAI alone, you can advance to the next program by using the program switch button.

As long as the DAI adapter is connected to the hearing aid, two DAI programs will automatically be added after the standard programs which have been programmed into your hearing aid by your hearing care professional.

You can still use any of the standard programs while the DAI adapter is connected. The already installed programs remain at their original program numbering and can be selected by switching forwards or backwards in the program cycle.

IMPORTANT NOTICE

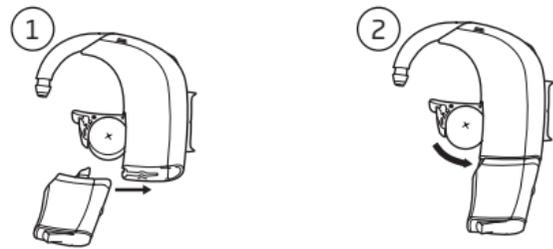
When the DAI is connected to an audio source plugged into a wall outlet, the audio source must comply with IEC-60065, IEC-60950 or equivalent safety standards.

FM (optional accessory)

Your hearing aid supports the option of attaching an FM system. This consists of a dedicated FM receiver and an FM transmitter. The FM system allows you to receive speech or audio signals clear from background noise directly to your hearing aid.

Attaching an FM receiver

Start by opening the battery door. Slide the FM receiver onto the hearing aid.



When the FM receiver is connected and turned on, the hearing aid will automatically switch to a program that receives signals from the microphone in combination with an external wireless FM transmitter.

If you would like to turn off the hearing aid microphone input and listen to the FM input alone, you can advance to the next FM program by using the program switch button.

As long as the FM receiver is connected to the hearing aid two FM programs will automatically be added after the standard programs, which have been programmed into your hearing aid by your hearing care professional.

You can still use any of the standard programs while the FM receiver is connected. The already installed programs remain at their original program numbering and can be selected by switching forwards or backwards in the program cycle.

Your hearing care professional may enable or disable the program button. If disabled, the hearing aid will automatically enter the FM program when an FM receiver is attached.

For detailed instructions on handling and use of the FM receiver, refer directly to the dedicated receiver guide.

Audible and visual indicator summary table

Programs	Audible	Visual
Program 1		
Program 2		
Program 3		
Program 4		
FM or DAI + microphone		
FM or DAI		

Volume	Audible	Visual
Preferred volume		
Maximum volume		
Minimum volume		

Warnings	Audible	Visual
Battery low warning		
Battery dead		

SmartFit™ Trainer	Audible	Visual
Inserted correctly		
Reinsert ear mould		

Caring for your hearing aid

Your ear canal produces ear wax (cerumen) which may clog up the sound outlet or the ventilation opening of your mould. To prevent wax accumulation causing a change in performance, the guidelines in this section should be followed.

When handling a hearing aid, keep it over a soft surface to avoid damage if you drop it.

Before retiring at night:

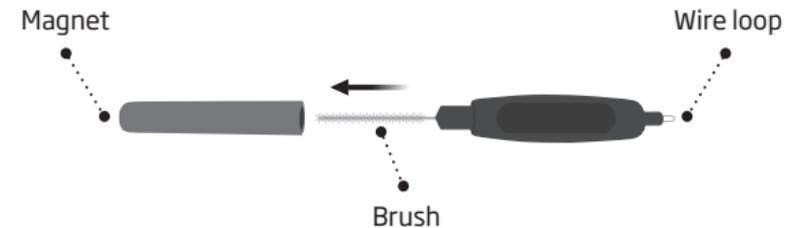
- Make sure that there is no ear wax in any of the mould openings since it may reduce the hearing aid's efficiency.
- Open the battery door to allow air to circulate.

IMPORTANT NOTICE

Use a soft, dry cloth to clean the hearing aid. The hearing aid itself must never be washed or immersed in water or other liquids.

MultiTool for handling batteries and cleaning

The MultiTool contains a magnet that makes it easier to replace the battery in the hearing aid. It also contains a brush and wire loop for cleaning and removing earwax. If you need a new MultiTool, please contact your hearing care professional.

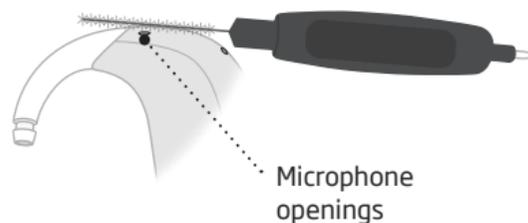


IMPORTANT NOTICE

The MultiTool has a built-in magnet. Keep the MultiTool at least 30 cm away from credit cards and other magnetically sensitive devices.

Cleaning the microphone openings

Make sure that the microphone openings are not clogged by dust or dirt. Carefully brush away visible signs of debris from the openings. Brush only on the surface and make sure the hairs of the brush are not pressed into the openings. Be careful not to push debris into the microphone openings, as this can affect the performance of the hearing aid.

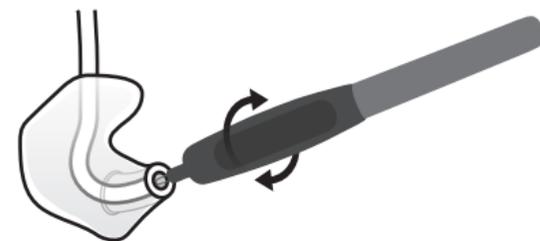


Maintenance with mould

Cleaning the mould

The mould should be cleaned regularly:

- Clean away any traces of wax from around the sound outlet with the brush. Hardened sediments can be removed by the wire loop in the MultiTool.
- Clean the ventilation opening by pressing the brush through the hole while twisting it slightly.

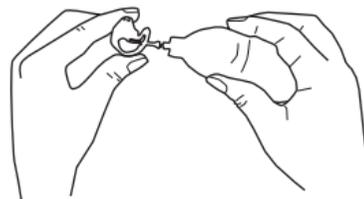
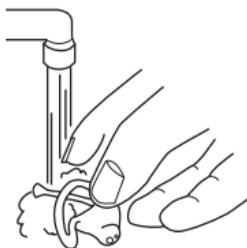
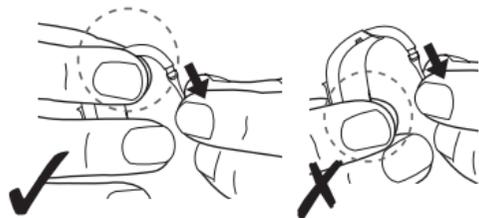


Use the cloth to clean the surface of the hearing aid. Replace the brush when necessary. Just pull it out of the handle and insert a new fresh brush. Press the new one firmly into the handle. Brushes can be purchased from your hearing care professional.

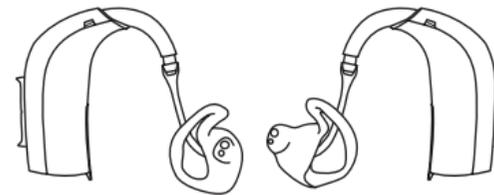
Washing the mould

The mould should be washed regularly:

- Disconnect the mould and the tubing from the sound hook of the hearing aid. Always hold the hook firmly, when pulling off the mould and tubing. Otherwise the hearing aid may be damaged.
- Wash the mould in lukewarm water using a mild soap. Do not use strong detergents.
- Rinse with water.
- Dry the mould.
- Any water drops inside the mould or tubing should be blown out. A special device for this purpose (a mould blower) is available from your hearing care professional.



- Make sure the mould and tubing are completely dry before they are reconnected to the hearing aid. Be careful that left ear's mould and tubing are connected to the hearing aid with the left ear marking and vice versa for the right ear hearing aid.



Replacing the tubing

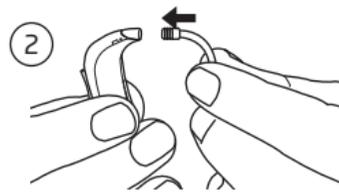
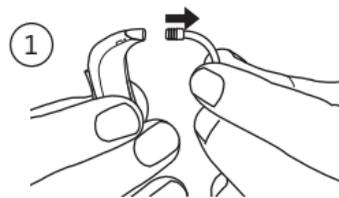
The tubing in the mould should be replaced when it becomes yellow or stiff. Consult your hearing care professional in relation to this.

Maintenance with Corda miniFit

Corda miniFit is a thin tube mounted as the hearing aid sound output. If your hearing aid has a Corda miniFit solution you must refer to this section to ensure correct maintenance and cleaning procedures.

Replacing Corda miniFit

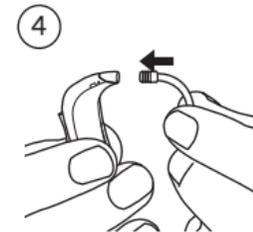
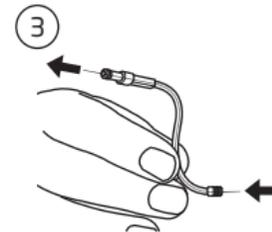
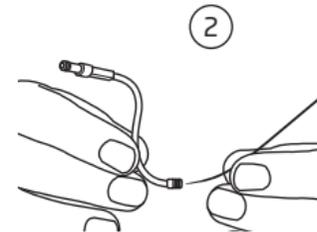
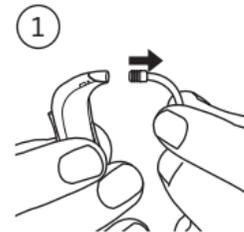
1. Pull the tube out of the hearing aid.
2. Push the tube into the hearing aid.
3. Correct.



Cleaning the Corda miniFit (thin tube)

To remove cerumen from the thin tube:

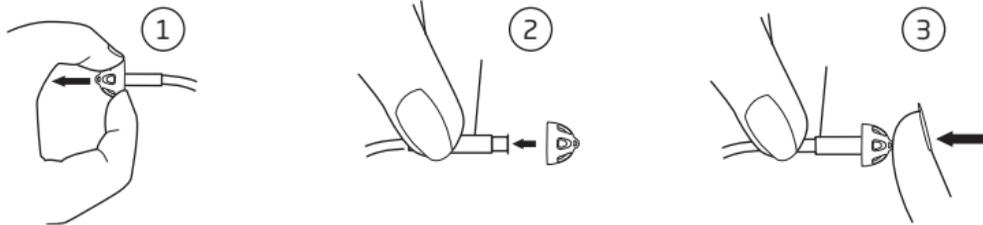
- Remove the dome or wax filter in the mould before cleaning the thin tube
- Pull the tube out of the hearing aid (1).
- Insert the cleaning tool in the tube all the way through (2+3).
- Remove the tool and push the tube into the hearing aid (4).



Replacing the dome

The dome should not be cleaned. When you require a fresh, clean dome, remove the existing one and put on a fresh one.

The dome is easy to replace. Hold the widest part of the dome and pull it off from the connections joint on the tube (1). Place the new dome on the tube (2) and ensure that it is fastened securely (3).



We recommend the dome to be replaced at least once a month or as directed by your Hearing Care Professional.

IMPORTANT NOTICE

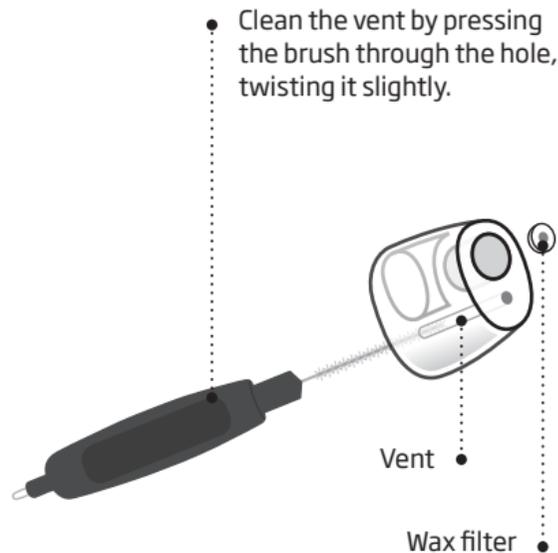
The dome is made of a soft, medically approved rubber material. If the dome comes off in the ear canal, it will not cause any harm. If you can, carefully take it out. If necessary, let another person help you. Do not push the dome into the ear canal. Do not push the tube into the ear again before the dome is removed from the ear. If you have any doubts about how to proceed if the dome comes off, contact your hearing care professional.

Cleaning the Corda miniFit micro mould

The mould should be cleaned regularly:

The vent in the mould is cleaned by pressing the brush through the hole while twisting it slightly.

Replace the brush when necessary. Just pull it out of the tool and insert a new fresh brush. Press the new one firmly into the handle. Brushes can be purchased from your hearing care professional.



Replace the wax protection system

The wax filter should be replaced:

- When you can see that the filter placed in the mould is clogged.
- When the hearing aid does not sound normal.

The size and type of the wax protection system depends on the mould style. Use the wax protection systems delivered by your hearing care professional.

Detailed instructions on replacing the wax protection system are also found on its packaging.

IMPORTANT NOTICE

Always use the same type of wax filter as was originally supplied with the hearing aid. If you are in any doubt about the use or replacement of wax filters, contact your hearing care professional.

HANDLING OF CORDA MINIFIT IMPORTANT NOTICE

- Only use parts designed for your hearing aid.
- The cleaning tools should only be used for cleaning the thin tube when it is detached from the hearing aid and not on the ear.
- The dome must be properly attached to the sound tube before inserting it in your ear.
- Domes should only be attached to a tube once. Always discard a dome after removing it from the tube.
- If the dome is not correctly attached and falls off in the ear:
Please see your hearing care professional or seek medical consultation.
- The tube should never be used without a dome attached.
- Proper preventive care and maintenance will go a long way toward ensuring reliability and safe performance. Clean your sound tube on a regular basis.
- Do not share your hearing aid or any of the parts with other people.
- Ensure your hands are clean when handling the hearing aid and its parts.

Water & dust resistant (IP58)

Your hearing aid is water resistant, which means it is designed to be worn in all daily life situations. Therefore, you do not have to worry about sweat or getting wet in the rain. Should your hearing aid come into contact with water and stop working, please follow the following guidelines:

1. Gently wipe off any water.
2. Open the battery drawer and remove the battery and gently wipe off any water in the battery drawer.
3. Let the hearing aid dry with the battery drawer left open for approximately 30 minutes.
4. Insert a new battery.

IMPORTANT NOTICE

Do not wear your hearing aid while showering or participating in water activities.
Do not immerse your hearing aid in water or other liquids.

Conditions

Operating conditions	Temperature: +1°C to +40°C Relative humidity: 5% to 93%, non-condensing
Storage and transport conditions	Temperature and humidity shall not exceed the below limits for extended periods during transport and storage: Temperature: -25°C to +60°C Relative humidity: 5% to 93%, non-condensing

Common problems and their solutions		
Symptom	Possible causes	Solutions
No sound	Worn-out battery	Replace the battery pg. 16 & 17
	Clogged sound outlet	Clean mould pg. 45
		Clean Corda miniFit (thin tube), replace dome or replace ProWax pg. 48 & 50
Intermittent or reduced sound	Clogged sound outlet	Clean mould pg. 45
		Clean Corda miniFit (thin tube), replace dome or replace ProWax pg. 48 & 50
	Moisture	Wipe battery and hearing aid with dry cloth pg. 56
	Worn-out battery	Replace the battery pg. 16 & 17
	Clogged damping filter in hook	Contact your Hearing care professional for assistance
Squealing noise	Hearing aid inserted improperly	Reinsert hearing aid pg. 20 - 22
	Ear wax accumulated in ear canal	Have ear canal examined by your doctor

If none of the above solutions solves the problem, ask your Hearing care professional for assistance.

Wireless accessories

ConnectLine

As an enhancement to your wireless hearing aid a range of devices can be connected. The ConnectLine products can connect your hearing aid to a number of media and sound sources. This will allow you to receive audio signals from TV, phones, music players, PC or an external microphone wireless through your hearing aid.

For detailed information on the ConnectLine system ask your hearing care professional or visit www.oticon.global

FM

Your hearing aid supports the option of attaching a FM system. The FM system allows you to receive speech or audio signals without background noise directly to your hearing aid.

The FM system consists of a small FM radio receiver which is attached onto the hearing aid. When attached, the hearing aid can receive audio signals directly from the other part of the FM system, namely a dedicated radio transmitter. The transmitter is a compact (body-worn) device that includes a microphone and is placed close to the speaker or the audio source.

For detailed information on FM systems ask your hearing care professional or visit www.oticon.global

International warranty

Your hearing aid is covered by a limited warranty issued by the manufacturer for a period of 12 months from the date of delivery. This limited warranty covers manufacturing and material defects in the hearing aid itself, but not accessories such as batteries, tubing, ear wax filters etc.

Problems arising from improper handling or care, excessive use, accidents, repairs made by an unauthorized party, exposure to corrosive conditions, physical changes in your ear, damage due to foreign objects entering the device, or incorrect adjustments are NOT covered by the limited warranty and may void it.

The above warranty does not affect any legal rights that you might have under applicable national legislation governing sale of consumer goods. Your hearing care professional may have issued a warranty that goes beyond the clauses of this limited warranty. Please consult him/her for further information.

If you need service

Take your hearing aid to your hearing care professional, who may well be able to sort out minor problems and adjustments on the spot.

Warranty certificate

Name of Owner:

Hearing care professional:

Hearing care professional Address:

Hearing care professional Phone:

Purchase Date:

Warranty Period:

Month:

Model Left:

Serial no.:

Model Right:

Serial no.:

Battery Size: 13 or 312

Technical information

The hearing aid contains a radio transmitter using short range magnetic induction technology working at 3.84 MHz. The magnetic field strength of the transmitter is < -42 dB μ A/m @ 10m.

The hearing aid complies with international standards concerning radio transmitters, electro-magnetic compatibility and human exposure.

Due to the limited space available on the hearing aids all relevant approval markings are found in this document.

USA and Canada

The hearing aid contains a radio module with the following certification ID numbers:

FCC ID: U28FU2BTERIT

IC: 1350B-FU2BTERIT

The device complies with Part 15 of the FCC Rules and with Industry Canada's licence-exempt RSSs.

Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance may void the user's authority to operate the equipment.

This Class B digital apparatus complies with Canadian ICES-003.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful

interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the manufacturer or an experienced radio/TV technician for help.

The manufacturer declares that this hearing aid is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU (RED).

Declaration of conformity is available at the manufacturer.



Manufactured by:
Oticon A/S
Kongebakken 9
DK-2765 Smørum
Denmark
www.oticon.global

CE 0543 0682



Waste from electronic equipment must be handled according to local regulations.



N1175

IP58

Settings overview for your hearing aid

Left		Programs	Right	
<input type="checkbox"/> Yes	<input type="checkbox"/> No	Use program switch	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Volume control				
<input type="checkbox"/> On	<input type="checkbox"/> Off	Use volume control	<input type="checkbox"/> On	<input type="checkbox"/> Off
<input type="checkbox"/> On	<input type="checkbox"/> Off	Beep at min /max volume	<input type="checkbox"/> On	<input type="checkbox"/> Off
<input type="checkbox"/> On	<input type="checkbox"/> Off	Emit clicks	<input type="checkbox"/> On	<input type="checkbox"/> Off
<input type="checkbox"/> On	<input type="checkbox"/> Off	Beep at preferred volume	<input type="checkbox"/> On	<input type="checkbox"/> Off
<input type="checkbox"/> On	<input type="checkbox"/> Off	Use mute	<input type="checkbox"/> On	<input type="checkbox"/> Off
Warnings				
<input type="checkbox"/> On	<input type="checkbox"/> Off	Battery Low	<input type="checkbox"/> On	<input type="checkbox"/> Off
<input type="checkbox"/> On	<input type="checkbox"/> Off	Change battery	<input type="checkbox"/> On	<input type="checkbox"/> Off
<input type="checkbox"/> On	<input type="checkbox"/> Off	Reinsert earmould	<input type="checkbox"/> On	<input type="checkbox"/> Off

Hearing program description	
Program No.	
1	
2	
3	
4	



oticon
PEOPLE FIRST